

June 26, 2012

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Administrator Universal Service Administrative Company 2000 L Street, NW Suite 200 Washington, DC 20036

South Dakota Public Utilities Commission 500 East Capitol Avenue Pierre, SD 57501-5070

RE:

FCC - WC Docket No. 10-90

FCC ETC Reporting Requirements - 47 C.F.R. Section 54.313(a)(2) through (6) and (h)

In accordance with 47 C.F.R. Section 54.313(a)(2) through (6) and (h), annual ETC reporting requirements for high-cost recipients, Santel Communications Cooperative, Inc (Carrier) hereby submits the following information as specified in Public Notice DA 12-279 released on May 8, 2012.

If you have any questions or comments, please do not hesitate to contact me at 605-796-4411 or rthompson@santel.net.

Sincerely,

Ryan Thompson

CEO

Attachment



www.santel.net

# Section 54.313 Annual Report for 2012 WC Docket No. 10-90

Name of Company:	Santel Communications Cooperative, Inc.
Address of Company:	308 S Dumont Ave Woonsocket, SD 57385
Study Area Code (SAC): _	391676
Name and Title of Officer Certifying Information: Ryan Thompson, CEO	

# Sec. 54.313 (a)(2)

During calendar year 2011, Carrier experienced no service outages, as defined in 47 C.F.R. 4.5, affecting at least 10 percent of its end user customers or a 911 special facility, as defined in 47 C.F.R. 4.5(e), for a period lasting longer than 30 minutes for any service area it owns, operates, leases or otherwise utilizes.

## Sec. 54.313 (a)(3)

Carrier was able to provide service to all potential customers that requested service during 2011, and as of December 31, 2011, Carrier had no unfulfilled requests for service.

#### Sec. 54.313 (a)(4)

During 2011, the number of complaints per 1,000 connections, fixed or mobile, was -0- for Carrier.

#### Sec. 54.313 (a)(5)

Carrier hereby certifies that it is complying with applicable service quality standards and consumer protection rules.

## Sec. 54.313 (a)(6)

Carrier hereby certifies that it is capable of functioning in emergency situations as set forth in §54.202(a)(2). Specifically, Carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

#### Sec. 54.313 (h)

Carrier receives or is projected to receive High Cost Loop Support in 2012, but has no monthly residential rates (plus relevant state fees) less than \$10.

I Ryan Thompson certify that I am an officer of the company named above and that I can certify
under penalty of perjury to the accuracy of the information provided herein and make the
certifications required by Section 54.313.
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Signature of Certifying Officer
Ryan Thompson
Name
CEO
Title
June 27, 2012
Date